

Service form

Accompanying document for shipping

Return address:

JB-Lighting Lichtanlagentechnik GmbH
TOR 1, Technischer Support
Sallersteig 15
89134 Blaustein-Wippingen, Germany

Company:*

Customer no.:
If available

Delivery/invoice address

Street/No.:*

Contact:*

Postcode/Town:* Country*:

Alternative delivery address

Recipient/Comp.:

Street/No.:

Contact:

Postcode/Town: Country:

JB product:*

Serial no.:*

Specific description of defect:*

Contact:* **Tel.:***

E-mail address:*

Should a software update be carried out?* yes no

Cost estimate required?* yes no

Repair authorisation up to (net in €):

Note:

All fields marked (*) are obligatory and must be completed to ensure fast handling and clear product allocation.

An insufficient description of the defect, or a description such as "faulty device" may increase the repair costs due to additional effort in identifying the defect

If the repair cannot or should not be carried out after troubleshooting has taken place, a fixed charge of € 63,00 will be made.